



Message: Database problem

 **Database problem**

From Carrie Hoelscher **Date** Monday, January 30, 2017 2:39 PM
To Kraft, Emily
Cc
Journal Recipients Emily.kraft@oa.mo.gov

 **image001.jpg** (4 Kb HTML)  **image002.png** (7 Kb HTML)

Emily,

Regina at ThriVe was just trying to enter a client onto the new database. While on the client intake form, she got to the drop down about patient living arrangements, then the screen reset itself and wiped everything out that she'd already entered. Every time she scrolls over a field the red circle with a slash appears. She has logged out and back in and the same issue occurs. Have others been having this problem or this a new one for you? Any suggestions?

Carrie
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Email 1

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